



Organization for Security and
Co-operation in Europe

Date: 27 March 2015

ITB/SEC/05/2015
Provision of Coffee Vending Machines for the OSCE Secretariat
Clarification Note 2

The Organization for Security and Co-operation in Europe has received requests for clarification from potential bidders on Tue 24/03/2015 18:00 with regard to Invitation to Bid No. ITB/SEC/05/2015. The OSCE would like to provide the following clarifications:

Q1: "Are there any restrictions in terms of machine size (i.e. table-top machines, freestanding machines)?"

A1: Table top solution is preferred but there are no specific restrictions.

Q2: "Shall the machines be operated with a water tank or plumbed-water?"

A2: Both options are possible; however, a plumbed-water solution is preferred due to easier operation (as there is no need for permanent refilling of the water tank).

Q3: "Do coffee varieties refer to different blends of beans (something that, in this quantity, can only be offered with a capsule or pod solution) or different recipes (Espresso, Cappuccino, Melange, etc.)?"

A3: A solution can either be provided with different blends or with different recipes (strong Espresso would then be short, with less water compared to Mélange).

Q4: "For all those variations with milk: Is the use of whitener/topping/creamers or the use of fresh milk (requires daily cleaning) preferred?"

A4: Fresh milk is preferred but other options may also be presented.

This Clarification Note is dispatched simultaneously to all economic operators known to be interested and can be found at the same time uploaded under the relevant procurement notice on the OSCE's web-site at www.osce.org/procurement/tenders.

END