
Date: 06 July 2016

Clarification Note # 1

Request for Quotation No. PR 419752 – Conducting sociological survey and provision of analytical report

In accordance with issued RFQ No. **PR 419752 – Conducting sociological survey and provision of analytical report**, the OSCE would like to provide the following clarifications to the RFQ Documents:

Question 1: In the TOR “Legal Hundred” is mentioned as a provider of the information about target audience. Will the “Legal Hundred” provide us with respondents’ contacts only or they also will recruit respondents? Is there any agreement with “Legal Hundred” to participate in the study or we should engage them from our side? If they will recruit respondents, should we budget cost for this activity for them?

Answer 1: NGO “Legal Hundred” will provide the successful bidder only with the contact details of the 1st group of respondents according the prior agreement of PCU with the organization. This organization will not be involved in any other capacity into the survey process.

Question 2: Which of the following statements is correct? Ex-combatants are:

- a. people who took a direct part in hostilities
- b. people who were in conflict area (ATO zone), but could not take part in hostilities
- c. people who were in the military service in the period from 2014 to the present day

Answer 2: Ex-combatants are: reservists who were in the military service in the period from 2014 to the present day.

Question 3: If you expect the sample to represent the target audience by gender, age and urban/rural we need statistical data from you. Do you have it? This data should include basic parameters as mentioned above and information about ones who came alive, who was killed/dead or missing in action. I’m not sure this statistic exists, but maybe you can correct me.

Answer 3: There is data from State Service of Ukraine for War Veterans and Anti-Terrorist Operation Participants with break down for all regions of Ukraine by quantity, gender and number of dead. And successful Bidder will be provided with this data.

Question 4: Providers of state social services. Who are these people? Is there any specification? As I understand correctly PCU also assists with provision of contacts. Social services are wide and not every employee fits to our target group. It’s very important for us if you are able to give more information of this second group.

Answer 4: 2nd group of respondents - providers of state social services – employees of State Centers of Social Services for Family, Children and Youth (ЦСССДМ) whom ATO ex-combatants contact directly in order to obtain social benefits, compensations and guarantees. For the 2nd group the sample of respondents must be proposed by the Bidder. The PCU will not be able to provide contacts.

Sincerely,

Olga Jukova,
Chief of Fund Administration,
OSCE Project Coordinator in Ukraine

