

## Official clarification note #1

Reference No. OSCE/CIB/PMA/033/2016

### Provision of Mobile phone forensic equipment.

A potential bidder asked the following questions about the tender to which OSCE Center in Bishkek provided the below clarifications:

#### Question No.1

The solution offered must support only Logical extractions or both, Logical and Physical Extractions?

#### Answer 1

The solution must support Logical extraction, Physical extraction is optional.

#### Question No.2

The Training must be

- a. "basic training"
- b. Logical Operator's training
- c. Physical Operator's training

or

- d. Both Logical and Physical training

#### Answer 2

- 2. The Training must include:
  - a. Basic training
  - b. Logical Operator's training
  - c. Physical Operator's training (if supported by the solution)

#### Question No.3

The 24 month warranty period also includes the license for operating the equipment and receiving software + database updates during the 24 months, or simply the warranty for the hardware received?

**Answer 3**

The warranty period of 24 month MUST include both license for operating the equipment and receiving software + database updates.