

**RFQ/SMM/50/2018 “Provision of the Open source information management software for the OSCE
Special Monitoring Mission to Ukraine (SMM)”**

Clarification note No1

Question 1:

How many target social accounts OSCE SMM wants to monitor?

Answer: OSCE SMM would like to monitor as much target social accounts as your company can offer.

Question 2:

How many news/forum/blog websites OSCE SMM wants to monitor?

Answer: Answer: OSCE SMM would like to monitor as much news/forum/blog as your company can offer.

Question 3:

How many keywords OSCE SMM wants to monitor?

Answer: Answer: OSCE SMM would like to monitor as much keywords as your company can offer

Question 4:

In which currency the proposal have to be submitted, Euro/USD?

Answer: For proper assessment currency of bid should better be in EUR, but could also be in USD.

Question 5:

Is a requirement for a company to have ISO27001?

Answer: As there was no requirement in RFQ/SMM/50/2018 for the company to have ISO27001, then the company isn't obliged to have this type of certification.