



Date: 15 August 2018

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**Clarification Note No. 1**  
**Invitation to Bid - ITB/SEC/18/2018**  
**Provision of “Managed Public Key Infrastructure Services”**  
**and Related Services for the OSCE**

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The Organization for Security and Co-operation in Europe has received request for clarifications from potential bidders. In accordance with Article 20 of the ITB document, the OSCE would like to provide the following clarification:

**Question 1:** How many users should encrypt and sign emails with S/MIME?

**Answer 1:** The bidder shall provide quantities as requested in the “section V – Financial Bid Form”

**Question 2:** How many devices should be authenticated using S/MIME?

**Answer 2:** The bidder shall provide quantities as requested in the “section V – Financial Bid Form”

**Question 3:** Is it desired or allowed to use the same certificate for authentication and signing and encryption?

**Answer 3:** This is possible, however, if required otherwise due to technical reasons, multiple certificates should be provided.

**Question 4:** Which types of devices (Android, iOS, Win, MAC) should be equipped with a certificate?

**Answer 4:** All of the above plus the major Linux distributions (e.g Red Hat Enterprise Linux, SuSe Linux Enterprise Server, CentOS).

**Question 5:** Is it also necessary to offer a tool for automated certificate provisioning and management or will this be done by using existing system management tools?

**Answer 5:** Please offer any additional system, which is required for your solution in addition to the regular certificate handling in Microsoft environments (Group Policy...).