

Date: 07 September 2018

Clarification Note # 1

Invitation to Bid (ITB) No. UKR/06/2018 - Supply and Delivery of Conference System Equipment and Provision of Associated Services on Installation and Training

In accordance with issued ITB No. UKR/06/2018 - Supply and Delivery of Conference System Equipment and Provision of Associated Services on Installation and Training, the OSCE would like to provide the following clarifications to the ITB Documents:


Question 1: It was discovered that using alternative equipment could significantly reduce the price while preserve same or better level of functionality. Additionally it came to our attention that some requested models are not officially supported in Ukraine. Having this said, could you kindly let us know if we can offer you an alternative brand to Bosch, with the same level of global recognition and similarly excellent track record?

Answer 1: Proposed in the bidding documents specification for the Conference system equipment was requested by the Central election commission based on the peculiarities of commission's procedures and its technical capacities. In accordance with the Terms of Reference (Annex C), the bidders may offer an alternative brand to Bosch with not less level of global recognition and similarly. By proposing equivalent equipment, bidders should ensure the same functionality and compatibility with other units following the item's description of the Technical Specifications and Requirements.

Question 2: Can we offer alternatives to units that are not officially supported in Ukraine, thus not having the official warranty service coverage? This would allow reducing the price and preserve official manufacturer warranty service on the territory of Ukraine.

Answer 2: As envisaged by the Terms of Reference (Annex C), Conference system equipment (both hardware and software) shall be covered by the manufacturer's warranty for at least 12 (twelve) months from the date of delivery and one-year after-sale support. In case there is no service center stationed in Ukraine, the bidder should provide reasonably equivalent alternative option in the Bid, e.g. visiting of its technical experts from overseas, authorization of a local entity or local professional to be responsible for after sale support, etc.

Sincerely,


Liudmyla Oleksiienko,
Alt. Chief of Fund Administration,
OSCE Project Coordinator in Ukraine

