Organization for Security and
Co-operation in Europe

Date: 1 October 2018

SEC/RFP/19/2018 – Provision of satellite voice and data services and supply of satellite communications hardware equipment to the OSCE
Clarification Note 3

The Organization for Security and Co-operation in Europe has received requests for clarification from potential Proposers on Fri 28/09/2018 17:52 with regard to Request for Proposal SEC/RFP/19/2018. The OSCE would like to provide the following clarifications:

Q1: "Annex D: TECHNICAL COMPLIANCE FORM
A/PROVISION OF SATELLITE VOICE AND DATA SERVICES
3.1 Bullet 14: Provision (optionally) of Mobile Device Management software to the Subscriptions.
    1): How does OSCE understand or define "Device Mobile Management Software"?
    1a) Does OSCE refer to the capability of providing a SIM management portal to provide provisioning/activation services;
    1b) is it rather for OSCE a programming software for Iridium and Thuraya handsets? The other terminals have WEB interface for programming."
A1: It is related to optional capability to enable OSCE manage and secure satellite mobile devices.

Q2: "B/ SUPPLY AND DELIVERY OF SATELLITE COMMUNICATION HARDWARE EQUIPMENT
    In the list of hardware, should we come across a product no longer available, are we allowed to suggest OECE a replacement product?"
A2: Yes, it is allowed to suggest a replacement product.

This Clarification Note is disclosed simultaneously to all economic operators.

END