



## **Organization for Security and Co-operation in Europe**

**Request for Proposal No. RFP/SEC/20/2018**

### **Provision of Travel Management Services for the OSCE**

#### **Questions and Answers -Batch 2**

In accordance with the RFP document article 22, please find below the clarifications on the RFP document.

#### **Questions and Answers**

Question 1 - : In preparation for the RFP offer we need to understand if OSCE has a direct deal with Traveldoo (owns the rights) or will the TMC need to implement this solution as a reseller (total reimplementation across OSCE entities).

Answer 1: Traveldoo is the part of the electronic travel solution (ETS) that will be gradually rolled out to all OSCE executive structures. It means that the TMC shall provide the self-booking tool as a reseller to these executive structures which have not implemented the ETS yet.