

Date: 26 March 2019

Clarification Note #2

Request For Proposal (RFP) No. UKR/01/2019 - Provision of IT training: Cisco, Oracle, Microsoft

In accordance with issued RFP No. UKR/01/2019 - Provision of IT training: Cisco, Oracle, Microsoft, the OSCE would like to provide the following clarifications to the RFP Documents:

Question 1: Could you please clarify what is meant by indicating "or equivalent" relative to the official Cisco or Microsoft training?

For instance, the course SASAC has no equivalents. There is a single authorized training SASAC. This relates to other trainings as well.

Or you mean unauthorized training?

If, for instance, the course MS20246 is not valid, it is of course possible to offer similar one as an alternative. But the other courses are up to date, currently being provided and having no replacements.

The only case may be the SCYBER, but anyway currently it is active and can be offered upon request.

<u>Answer 1</u>: According to the Terms of Reference, bidders shall be authorized to deliver the requested training by the producer. Therefore, unauthorized training is unacceptable. Bidders shall provide the requested training or alternative training that meets minimum requirements provided in a clarification.

For example, minimum requirements for any alternative (authorized) training for training course MS 20246 are as follows: This course shall teach students how to deploy and configure System Center 2012 R2 Operations Manager and provide hands-on experience with System Center 2012.

Sincerely,

Emina Sibic,

Chief of Fund Administration,

OSCE Project Coordinator in Ukraine