

CLARIFICATIONS TO RFP/ ODI/2/2019 BATCH I

QUESTIONS:

1. The only option is to rent the pens and the rent is per month?

As per Annex E Financial Proposal – pricing format, rent for the digital pens should be calculated per month depending on the quantity specified in Annex E, point 3.

2. Is it mean, that we will keep the storage with the pens?

Both options are permissible. ODIHR may store the rented equipment in its office.

3. In what time before the upcoming mission ODIHR will give us information about the mission and number of pens requested?

ODIHR will provide the contractor with advanced notice. However, due to unanticipated elections this may be on short –notice, some 4 weeks. To mitigate the risk of “short-notice” a pool of 500 pens is required and requested.

4. What about the logistics costs of the pens? If the storage is on Bidder site, then the pens need to be shipped to each mission from Bidder location. How do you expect to manage the logistics of the pens, and what about the costs of these operations?

Logistics will be handled by ODIHR.

5. Do Bidder set the price of the pen in case of lost/destroy by ODIHR representative during the mission? Or you expect insurance?

The Bidder as the owner of the equipment is obliged to insure the equipment and replace it in case of the need , any documentation related to incident such as incident report or police report (if applicable) will be provided by ODIHR to support claim file.