



Date: 12 September 2019

**Clarification Note No. 1**

**Invitation to Bid No. ITB/SEC/27/2019 – Supply, Implementation,  
Support and Maintenance of a Talent Acquisition Platform for the OSCE**

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The Organization for Security and Co-operation in Europe has received request for clarifications from potential bidders. In accordance with Article 25 of the ITB Document, the OSCE would like to provide the following clarification:

**Question 1:** would it be possible to host in Ireland via Amazon AWS. Platform Requirements OSCE data, including backups and archive data, shall only be hosted in countries approved in advance by the OSCE. The vendor must specify the planned hosting locations of their services.

"The contractor should ensure that OSCE Data is maintained, stored and/or processed exclusively in countries where the privileges and immunities of the OSCE and its executive structures are recognized and where the inviolability of OSCE data is protected. These countries currently are: Austria, Czech Republic, Germany, Hungary, Italy, the Netherlands, Poland and Slovakia.

If this requirement cannot be met then OSCE approval of the proposed hosting location is required (see previous requirement).

**Answer 1:** "The OSCE prefers that the hosting location is in a country where the privileges and immunities of the OSCE and its executive structures are fully recognized and where the inviolability of OSCE data is protected. We also recognize that the list of such countries excludes several locations commonly used by cloud providers.

The OSCE, however, will consider sound and responsive proposals from vendors who are not able to host in any of our preferred locations. In such cases, the proposed hosting location will be subject of assessment which would take into considerations the OSCE's legal status in the hosting country, the type of data being stored and/or processed, and other information security concerns. Some of the aspects of these requirements could also be addressed at the stage of contract negotiations. It is possible that approval will not be granted for some locations. The OSCE cannot provide advance approval of hosting locations prior to thorough evaluation of the vendor responses, and especially in theirs functional and the non-functional responsiveness to our needs."

**Question 2:** The Excel documents are not fully accessible (column C) for populating data.

**Answer 2:** The modified files are herewith attached:  
RFP-SEC-27-2019 – Annex D3 – Functional Requirements.xlsx  
RFP-SEC-27-2019 – Annex D4 – Non-Functional Requirements.xlsx