



Organization for Security and
Co-operation in Europe

Date: 23 November 2020

Clarification Note nr. 1

Reference: RFP/SEC/15/2020

**Supply and Delivery of Lot I: X-Ray System and Lot II: Metal Detector Arch for OSCE Secretariat,
Hofburg, Vienna Conference Services**

The Organization for Security and Co-operation in Europe has received a request for clarification from potential bidders. In accordance with Article 21 of the RFP Documents the OSCE would like to provide the following clarification:

Note that the submission deadline has changed to 30 November 2020 at 12:00HRS (CET).

Question 1: What is the tunnel opening range?

Answer 1: [Hand luggage a feasible tunnel range and suits our needs](#)

Question 2: What are the quantities for each item?

Answer 2: [One](#)

Question 3: What is the DAP delivery address?

Answer 3: [DAP – Delivered at Place. For detailed Information, see the ICC INCOTERMS OSCE Conference Services, Congress Centre Hofburg, Heldenplatz 1 1010 Vienna, Austria](#)

Question 4: What type of warranty do you request? Parts only? Parts and labour? Response time?

Answer 4: [5-year warranty, which covers “comprehensive care”. I.e. Preventative maintenance and priority assistance. Parts and labour should be included](#)

Question 5: Under options: do you want parts and labour or just parts?

Answer 5: [Parts and labour](#)

Question 6: Under Options: What type of support are you requesting?

Answer 6: comprehensive care. I.e. Preventative maintenance and priority assistance

Question 7: By conveyor extensions, do you mean roller tables or actual conveyors?
If you mean conveyors what size?

Answer 7: Yes, roller tables

Question 8: Will you accept IP20 for the x-ray system?

Answer 8: Yes

Question 9: How many trainees per system?

Answer 9: 5-8

Question 10: Will you accept bids that are pending registration?

Answer 10: No, the company needs to be fully registered

Note: FTP access for tender submission will be issued to potential vendors, based on confirmation of 'Acknowledgement Letter'

(NEW) Submission deadline 30 November 2020 at 12:00HRS (CET).