
Date: 21 May 2021

Clarification Note # 1

Request For Quotation (RFQ) No. PR 606289 - Supply and delivery GPS tracking systems for service dogs including online training on the use and maintenance of the equipment.

In accordance with issued RFQ No. PR 606289 - Supply and delivery GPS tracking systems for service dogs including online training on the use and maintenance of the equipment, the OSCE would like to provide the following clarification to the RFQ Documents:

Question 1: Application: To control work of service dog / K9 team remotely over a long distance. It is not fully clear the meaning of “control” – just tracking the dogs’ location, distance, speed and direction being travelled, or the system shall include training and controlling functions (stimulation, tone or vibe)?

Answer 1: Ability to track dogs location, distance, speed and direction is meant under ‘control’ as a minimum requirement. Of course, products with broader functional can be offered

Question 2: All devices should easily synchronize.
Each handheld device Alpha 100 can be paired with TT15 dog collar only under condition that both devices are manufactured and designated for use in the same country.
However, It’s impossible to pair and use the handheld device manufactured for use in the USA with the collar manufactured for use in Europe (and vice versa)

Answer 2: Supplied handheld devices must be compatible with supplied dog collars.

Question 3: Battery life from one full charging: minimum 20 hours
Battery life for the handheld device – can be up to 20 hours (NOT MINIMUM) depending on device settings and conditions of use; for the dog collar device – from 20 to up to 40 hours depending on settings and conditions of use

Answer 3: The way described by you, it is within the requirements. It is also well understood that battery life depends on multiple factors, including mode of use, weather conditions etc.

Question 4: Shock resistant
The manufacturer doesn’t specify shock resistance class of the device.

Answer 4: The requirement reads that the devices shall not be fragile and shall be made of durable materials.

Question 5: Free automatic updating of maps
Free automatic updating of maps – unavailable. The hand held device comes with pre-installed TOPO map of Europe and 12 month of free BirdsEye subscription (Satellite Imagery)

Answer 5: Having pre-installed map and 12 month of free satellite imagery is acceptable, under condition that end users can upload additional/new/updated maps to the devices at any time upon their requirements.

Question 6: Compatible with any handheld computer and/or tablet and/or smartphone
Garmin Alpha 100 and TT15 dog collar are compatible with Windows and MAC operation systems (for software updates and some other functions).
However, the Manufacture is unable to declare compatibility with “ANY” handheld computer and/or tablet and/or smartphone” as stated in the RFQ.

Answer 6: The device shall be compatible with computer or tablet or smartphone with operational system Windows, Mac, Android or equivalent.

Question 7: The radio wave at which the GPS trackers operate is owned by domestic military in Ukraine. Could you kindly let me know what a delivery destination for GPS tracking systems?

Answer 7: GPS tracking systems for service dogs will be delivered to the beneficiary that is State Border Guard Service of Ukraine as it is indicated in RFQ documents.

Sincerely,



Emina Sibic-Marjanovic,
Chief of Fund Administration,
OSCE Project Coordinator in Ukraine