

CLARIFICATION NOTE –Version 1.0

Issue Date: 29/06/2021

Tender No: Reissued PRA RFQ 01/2021

Subject: Provision of integrated library system (software as a service) incl. related services

In regards to the re- issued PRA RFQ 01/2021 **Provision of integrated library system (software as a service) incl. related services** the OSCE would like to provide the following clarifications in regards to the raised clarification questions by participating suppliers:

Nr.	Type	References	Question	Answer
1	Technical	TOR Optional Requirements para 2.17 Security requirements (b) Two-factor authentication should be used to authenticate OSCE End Users, systems and devices connecting to the service. Multi-factor authentication is not required for non-authenticated OPAC users.	Can we assume that you already have some 2-factor authentication system (RSA?) in place which supports CAS authentication method we intent to propose?	It is correct OSCE is using RSA tokens for two-factor authentication but for this we will not use OSCE-owned tokens for non-OSCE systems.
2	Technical	TOR Optional Requirements para 2.17 Security requirements	Shall we disregard 2 factor authentication system you are already using and propose solution with building the 2-factor authentication?	A separate authentication system should be used instead. An SMS one-time password is an acceptable solution. Two-factor authentication is listed as an 'Optional' requirement only.

	(b) Two-factor authentication should be used to authenticate OSCE End Users, systems and devices connecting to the service. Multi-factor authentication is not required for non-authenticated OPAC users		
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