

**Clarification Note to ITB SER 05 2021 Express Mail and Parcel Delivery to the OSCE Mission to Serbia**

Q1: What is the No.of documents you send in international transport on a monthly basis?

R1: In average we send 1-2 documents monthly in international transport, most of them being 250gr.

Q2: What is the No.of packages you send in international transport on a monthly basis?

R2: Packages are sent rarely, in average once in two years.

Q3: What are the most common weights of the packages you send?

R3: Up to 5 kg.

Q4: What are the most common destinations to which you send shipments in international transport.

R4: Kindly note that as stated in Annex C Terms of reference, the most frequent international destinations by the Mission are: Austria; Warsaw, Poland; Sarajevo, Bosnia and Herzegovina and Antwerp, Belgium.