

CLARIFICATIONS to RFP ODI/02/2021 – BATCH 1

1. For open source distribution of source, is the permission to only provide the read access of the code or anyone can make changes in the original source code? As every open source project will have different maintainers who will be updating the source code as and when required.

The details of open source distribution are to be discussed but in principle, we want to give organizations possibility to make adjustments and changes in the code and share with others. The selected company will be tasked with maintenance and as a part of this assignment, they will manage and update the code repository and provide necessary updates so will perform the maintainer role.

2. What are OSCE's views in redeveloping this platform from scratch? This way OSCE/ODIHR will have a better control of how they want to develop this platform to best meet the project objectives.

As described in the Terms of Reference (ToR), we expect the offers to focus on platform's update and enhancement as per specified requirements in the ToR.

3. The project is for developing new features basically adding to existing platform? Please confirm.

Yes but not only about adding new features, also among others - addressing technical debt, separation of the public facing Front-End and the Administration Panel, providing User Friendly Installation and Update mechanism – please refer to the Terms of Reference for details.

4. What is the envisaged timeline for this project? Is there a defined Go-Live date?

Envisaged timeline: Stages 1-3 finalized till 30 June 2022. Stage 4 in case the decision will be made to proceed with it, till 31 July 2022.

5. OSCE/ODIHR will be responsible for the application hosting? Please confirm.

OSCE/ODIHR is responsible for hosting of our test platform, organizations implementing the platform are responsible for hosting of their own instances of the platform. No hosting is required from the bidder.

6. We would like to clarify with you whether:

a) the format/template to be included in the technical proposal is separate from the ANNEX D: TECHNICAL COMPLIANCE FORM document.

The REQUEST FOR PROPOSAL specifies what should be a part of the technical proposal in point 11. Additionally, filled in Annex D should be submitted.

b) What exactly would need to be included in Annex D II to VI, which is divided into two empty column tables?

Columns titles apply to the whole table:

1st column: ‘COMPLIANCE CONFIRMATION Indicate YES/NO and elaborate. Please specify any deviations’

2nd column: ‘Indicate relevant passage in the project proposal, company profile or CV where the compliance with the requirement is demonstrated’

7. The assignment is about updating and upgrading an existing system, but in the tendering materials there is very little information on that system. Therefore, could you please provide available documentation of it, at least a detailed functional specification (or user manual) and a description of its architecture?

Please find the user manual and the description of the architecture attached.

8. Can organizations registered in the US and India bid for this RFP?

Yes, we do not limit bidders per location.

9. Does OSCE/ODIHR have a preference for vendors based in Europe?

No preference to local or Europe-based vendors is given.

10. Do we need to fill out the vendor registration form, if we are already registered with the OSCE?

No.

11. Will the existing vendor, who developed the current platform, be a part of the bid process?

The platform was initially developed and modified by a contractor and individual consultants throughout the platform’s existence period.

12. We are happy to provide links to code repositories in GitHub, but they are not publicly available. However we may provide you with read only access should you provide your e-mail for the access to the GitHub. Please, let us know if this option is doable for you.

We confirm.