

CLARIFICATIONS to RFP ODI/02/2021 – BATCH 2

13. Can we get the access of the existing codebase to identify existing features and check how those are developed? As a part of Technical Debt in the version upgrade we might need to modify the implementation of some features if that particular feature's implementation is not supported on future versions. The existing code access will help to identify such features and will allow us to do better effort estimations. Also it will help us to identify how many unit tests needed to be written for existing features.

Please kindly check the description of the current system architecture and the user manual. We hope that the documents will provide enough information to better estimate the necessary effort. Access to the existing code can be granted only to the winning supplier.

14. For the multi language support, which language translation APIs / packages are being used in the current system, or the translation for each text is added manually from the administrator?

The current system is using the waavi/translation 2.3 library with the database connection for the stored keys and translations. The plugin allows three methods of storage - file storage, database or mixed. We use the database.

15. Is there a list of known identified bugs in the current system?

Please note that there are known issues pertaining to:

- a. user roles functionality,
- b. actions functionality - newly created action is not visible immediately and user have to refresh the page to see if it is there,
- c. export report functionality – some report data is not exported,

This does not preclude that other bugs exist in the current system. Please note that as per ToR the bug-fixing service concern fixing bugs and errors in the application, including the functionalities and parts which will not be changed in the development process is a part of the assignment. That applies to both bug known and discovered throughout the process. We expect bidders to provide information on cost of the bug-fixing service per working hour.

16. In the Chapter 4 of the Terms of Reference, it is stated that the system exposes two public facing web applications, a Reporting Form and an Administration Panel. Could you please indicate the URLs of these applications, and provide an access to them, if needed, so that we can analyse them?

Please kindly check the description of the current system architecture and the user manual. We hope that the documents will provide enough information to better estimate the necessary effort. Access to admin panel of the application can be granted only to the winning supplier.

Please note that there are different instances of the Hate Incident Reporting Platform – one test platform for ODIHR purposes and several implementations of the system by Civil Society Organizations co-operating with ODIHR. The assignment is about making the updates and changes as described in the ToR to the HIRP's code stored in code repository which serves as a blueprint when new CSO wants to install their instance of the platform and further, the assignment is about deploying the changes to the currently available instances. Each of this

instances consists of Reporting Form (publically available) and an Administration Panel but there are slight differences between the instances resulting from e.g. personalizations and adjustments made by/on request of CSOs or some updates not implemented on particular instance. Please find a link to the Reporting Form part of the HIRP of the ODIHR's test instance – <http://hatereporting.odihr.pl/> Please use it a reference only - note that it's a test platform and it is not fully in line with the current state of the application (as per code repository).