

Clarification Request: RFQ/ALB/10/2026 – PR 769337, Supply of ICT and Media-related Equipment within the framework of the “Support to Electoral Reform and Process in Albania”

Question 1:

1. Based on the specifications provided, the requirements currently appear to point towards a specific hardware configuration, such as the Netgate 8200 with pfSense (Item 11 – Firewall). To properly qualify an enterprise-grade NGFW for this opportunity, we kindly ask if you publish specific performance metrics to ensure the solution meets your actual security and throughput needs. Based on your requirement, we would like to know if your specs are meant to be minimum requirements and a better offer meeting your specs would be accepted? Or shall we meet the strictly your specs? If an alternative solution is accepted, please confirm whether compliance will be assessed based on functional/performance equivalency rather than identical hardware specifications?

Response:

Technical specifications are considered a minimum requirement and better ones will be acceptable from the technical point of view.

Question 2:

2. LCD Television – Smart TV Platform The specification refers to “Smart TV Powered by One UI Tizen.” Please confirm whether Samsung Tizen is mandatory, or whether an equivalent Smart TV operating platform meeting the functional requirements would be acceptable.?

Response:

The specification is to be read as **Smart TV**, and equivalent Smart TV operating platforms that meet the required functional and technical specifications are also be acceptable.

Question 3:

3. **Interactive Board – Android Version** The specification requires Android 16.0 or higher. Please confirm whether Android 16 is mandatory at the time of delivery, or whether a currently supported manufacturer Android version with equivalent functionality would be accepted.

Response:

Android 16.0 is a minimum requirement as per specifications.

Question 4:

4. **Interactive Board – Memory Configuration** Please confirm whether the required 8 GB RAM / 128 GB storage refers to the built-in Android computing module of the interactive board or to a separate computing module.

Response:

Minimum requirement for RAM and internal storage are 8 GB RAM and 128 GB as per specifications.

Question 5:

5. **Professional PTZ Camera – MuxLab Compatibility** The specification requires “MuxLab system compatibility.” Please identify the existing MuxLab system/model or provide the required protocol/interface details so that compatibility can be properly verified.

Response:

We cannot comment on any specific model.

Question 6:

6. **Professional PTZ Camera – USB Output** The requirement refers to “USB-A Recording Output.” Please confirm whether standard USB/UVC video output is acceptable, provided the requested recording and conferencing functionality is supported.

Response:

Configuration are considered minimum requirement.

Question 7:

7. **Laptop – Apple Configuration** Please confirm whether the exact processor/configuration stated in the specification is mandatory, or whether the latest available Apple MacBook Pro configuration with equal or superior performance and the specified memory/storage capacity may be proposed.

Response:

Configuration are considered minimum requirement.

Question 8:

8. **Firewall – Hardware vs. Complete Security Solution** Please confirm whether the requirement is for:
- a. *firewall appliance hardware only or*
 - b. *firewall appliance including operating system/security software and subscriptions.*

Response:

Configuration are considered minimum requirement and no license will be purchased at this stage.

Question 9:

9. **Firewall – Security Services / Licensing**

If licenses/subscriptions are required, please specify the minimum required services and subscription duration, such as:

- IPS/IDS
- Anti-malware
- Web/URL filtering
- Application control
- VPN
- Manufacturer support
- Security updates

Response:

No license will be purchased at this stage.

Question 10:

10. Firewall – Console Interface:

*The specification requires “1x auto-detect combo port with ‘Cisco pinout’ RJ45 or MicroB”; look to match “Netgate 8200 MAX”. Please confirm whether this requirement refers to the appliance's **serial console/management interface**, and whether an equivalent standard console interface (RJ45 console, USB console or USB-C console) providing the same local configuration, diagnostic and bootloader-management functionality would be considered compliant.*

Note:

*Requiring the exact **Cisco-pinout/Micro-B** arrangement could unnecessarily eliminate otherwise technically superior Fortinet, Cisco, Sophos, Check Point, Palo Alto, etc. appliances, if OSCE's actual requirement is simply local console management.*

Response:

Configuration are considered minimum requirement and we cannot comment on any specific model.

Question 11:

11. Wireless Barcode Reader

- a. *Any specific meaning behind “Dummy Barcode reader”?*
- b. *Could you specify the required wireless interface and whether charging cradle/base, receiver/dongle, and charging accessories should be included.*

Response:

As per specifications is Cordless means wireless and with all included accessors as per producer. No Dummy word is removed in the amendment published.

Question 12:

12. Equivalent or Superior Products

Considering the mandatory delivery period of less than four weeks, please confirm whether bidders may propose technically equivalent or superior models where the exact configuration specified is not available within the required delivery period, provided full compliance/equivalence is clearly demonstrated.

Response:

Configuration are considered minimum requirement

Thank you and Best Regards,
Procurement OSCE