



Date: 21 June 2011

## CLARIFICATIONS NOTE No. 2

### Invitation to Bid

### No. SER/06/2011

## SUPPLY AND DELIVERY OF NETWORK IT EQUIPMENT AND PROVISION OF ASSOCIATED SERVICES FOR THE NATIONAL ASSEMBLY OF SERBIA

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In accordance with Article 8 "Clarification of Bidding Documents" of Section I of the Bidding Documents the OSCE would like to provide potential bidders with the following clarifications.

**Question 1.** Should all passive equipment be from the same manufacturer? If the entire passive network equipment is from the same manufacturer, a system warranty for the installed equipment is secured? This also complies with the tender request that all active equipment should be from the same manufacturer.

**Reply:** *It is not required that all the passive equipment was produced by the same manufacturer.*

**Question 2.** All passive equipment must be certified by independent laboratory and valid certificates issued by independent laboratory should be provided. What type of independent laboratory certificates should be provided? Does this request imply Channel and Link certificates issued by independent laboratory?

**Reply:** *A copy of (Two, three or four connector) valid channel certificate for category 6 or better should be provided. The certificate should be issued by independent laboratory (manufacturer certificates will not be accepted) and the tested material part numbers listed in that certificate must be identical to Cable F/FTP cat. 6 or better and connection modules RJ-45 cat. 6 or better shielded (on both ends of the channel) that were proposed.*

**Question 3.** No plastic or metal trunkings are specified for laying FTP cables? In what way will the cables be installed and where will the cables be laid?

**Reply:** *The elements of cable support and cable routing system, as well as the structure cabling system installation will be a subject of another request for proposals.*

**Question 4.** Technical requirements, Item 12, feature 11:

- In case of 1+N power supply redundancy capability,  
minimum one 3505W AC additional power supply must be installed in the switches of the stack

Could you please confirm that this value of 3505W AC for additional power supply is a misprint and that the request is 350W AC additional power supply since 3505W significantly exceeds device needs.

**Reply:** *Confirmed, this was a typo and it should read 350W.*

**Question 5:** Is it acceptable that Bidders offer Technical support services, with which they will meet following requirements: Technical support services for a period of 1 year: direct contact with manufacturer's experts in order to obtain technical assistance; access to manufacturer's knowledge base, communities, resources and tools; software updates; replacement of hardware initiated during next business day in case of malfunctioning and - Revisiting of initial configuration within 4 to 6 months of implementation of NARS eParliament System with modifications if necessary?

**Reply: Bidders need to offer equipment for which they will have full support by the equipment manufacturer (authorizations, certifications mandatory)**