

**Clarification Note № 1**  
**REQUEST FOR PROPOSAL № KYR/02/2013**

**Question 1**

Section III-C comments on items of the Technical Specifications demonstrating compliance. In the table you ask to put points. What point system? From 1-10 or 1-5? Or another system?

**Answer 1**

The points is for internal use. On this table you must only complete the column "Notes on compliance bidder".

**Question 2**

Section III-E Team and Responsibilities Description. This refers to the team servicing the corporate group, or something else?

**Answer 2**

Corporate group service team + manager specified in paragraph 5 of section III C

**Question 3**

Section III-D description of the methodology and work plan for the assignment. What is needed to layout and to indicate in this section. What exactly do you mean? Is there an example?

**Answer 3**

This section should describe the plan for the implementation of the terms of reference specified in Section V. For example, the plan connecting all existing numbers of the OSCE Centre in Bishkek (about 250 numbers) to a new service provider, the plan of the training courses for the staff of the OSCE on the mobile operator services, etc.

**Question 4**

Section III-F Resume format for the proposed experts. Offered job? - The position held by an employee at the moment?

**Answer 4**

The proposed position - a position of \ a role of key employee in our project (providing mobile voice communication).

**Question 5**

Name of the company - a company in which the employee works at the moment?

**Answer 5**

Yes

**Question 6**

Who should complete this application? Team, which will serve the corporate group or a specific person?

**Answer 6**

Resume shall be prepared by the employee and certified by the personnel department

**Question 7**

Section V. Terms of reference. Section B. Scope of services. This section provides a summary of the terms of reference? What information should be provided in this section? Or we should summarize all items 1 through 2? Please clarify.

**Answer 7**

This section provides information on the terms of reference. The terms of reference should be specified in Section III-D. A description of the methodology and work plan for the performance of the job and III-C comments on items of the Terms of reference.

**Question 8**

Section VI - Form of Contract. You must fill in this form or it will be filled in after the contract?

**Answer 8**

The contract will be completed after the award. The form of contract is attached so that a tender participant knows about the basic terms of the contract he may sign with the OSCE Centre.

**Question 9**

Table B: Call Costs - Global - Financial Proposal Form.

- Cost per minute to call from Kyrgyzstan Mobile to Country Landline - Price per minute of conversation, originating from Kyrgyz mobile phone to a landline phone in Kyrgyz Republic
- Cost per minute to call from Kyrgyzstan Mobile to Country Mobile network - Price per minute of conversation originating from Kyrgyz mobile phone to a mobile phone in Kyrgyz Republic

What information should be indicated in the above table? Probably, you mean outgoing calls originating from Kyrgyz mobile phone to a landline phone in some following countries and outgoing calls originating from Kyrgyz mobile phone to a mobile phone in the following countries?

**Answer 9**

In the Russian version of the bidding documents there was an inaccuracy in the translation. Yes, you understood correctly, you must specify:

- Price per minute of conversation, originating from Kyrgyz mobile phone to a landline phone in the following countries.
- Price per minute of conversation originating from Kyrgyz mobile phone to a mobile phone in the following countries.