



Organization for Security and
Co-operation in Europe

Date: 03 April 2014

Clarification Note No. 1

Invitation to Bid No. SEC/02/2014 - Provision of Telephone Communication Services to the OSCE Secretariat located in Vienna

The Organization for Security and Co-operation in Europe has received the request for clarification from potential bidders with regard to ITB No. SEC/02/2014.

In accordance with Article 8 “Clarification of Bidding Documents” of Section I – Instructions to Bidders - the OSCE would like to provide the following clarification in response to the question from potential bidder:

Question:

Please provide more information on the volume of calls made. It would be helpful for our calculations if we know how many minutes to each country.

Answer to Question:

Unfortunately we do not have any further breakdown of minutes per country. In any case the number of minutes per region is provided purely for background information only; the actual number of minutes that will be called for each region and each destination will vary according to usage, which are determined by many unpredictable variables. Bidders are encouraged to offer the best prices possible for each destination in the price schedule, irrespective of call volumes.