



Date: 16 April 2014

Clarification Note No. 4

Invitation to Bid No. SEC/03/2014 - Provision of Satellite Voice and Data Services and Supply of Satellite Communications Hardware to the OSCE

In light of repeated requests for clarifications and amendments to the technical requirements described in the bidding documents, the Organization for Security and Co-operation in Europe has **extended the deadline** for bid submissions for ITB No. SEC/03/2014 by two weeks to **Friday, 09 May 2014 at 12:00 hours (CET)**.

Bidders who have already submitted their bids can rest assured that the submitted documents are securely stored unopened until the Bid Opening Board convenes. Any Bidder can submit a revised bid if they wish by clearly marking on the envelope that it is a revised bid and earlier bids will be disregarded.

Question:

What do you mean with a static IP for Thuraya? Only Thuraya IP will provide you with this and this product is not requested.

Answer to Question:

The static IP address is for the case of data transmission provided by Thuraya Terminals (Thuraya IP, can be offered optionally).

Question:

What do you mean with calls originated in GSM mode? Iridium and Thuraya XT do not offer this functionality.

Answer to Question:

GSM mode is for the case of using Thuraya Terminals (SG2520) we have in use capable of operating with GSM SIM cards. In that case GSM mode costs for Iridium would not be required, so that column may be ignored.

Question:

What is the correct Incoterm for the supply of hardware?

Answer to Question:

The correct Incoterm is FCA at the supplier's location (not FCA Vienna, unless the supplier is based in Vienna). In most cases that will be the supplier's warehouse.